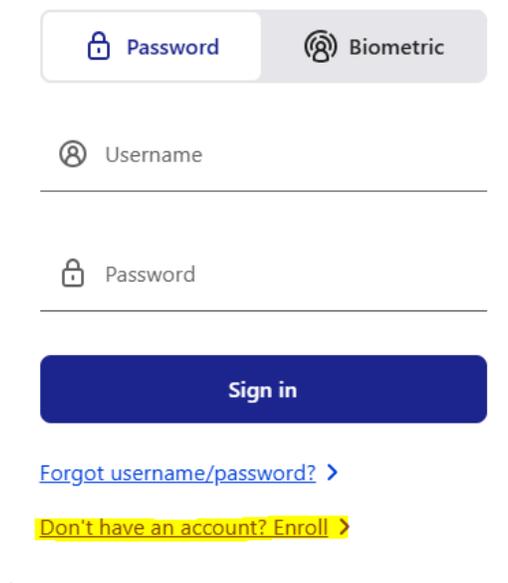# Digital Conversion Re-enrollment Steps

Every member will need to enroll in new online banking and download the NEW APP. While we cannot manually re-enroll members ourselves, we can help guide them through the process using these steps.
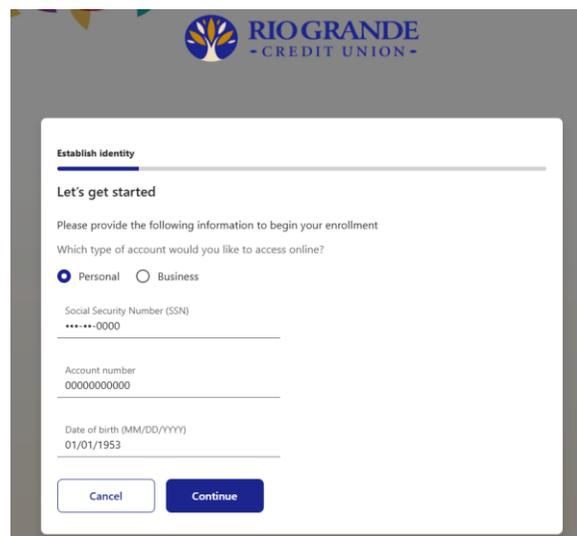
Members can enroll from www.RGCU.org or by downloading the App via Apple App Store and Google Play.

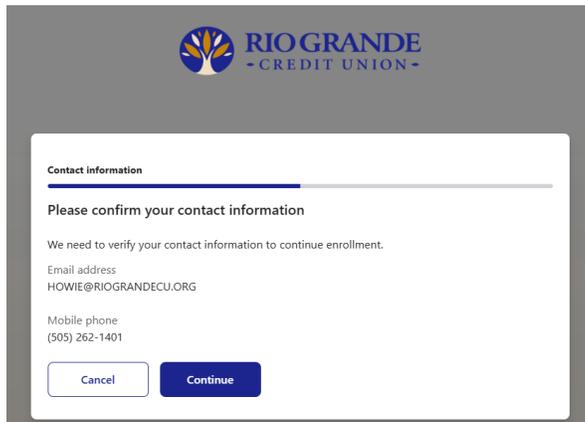**Step 1:** Click on the option "Don't have an account? Enroll."

Step 2: Input SSN, Member Account Number, and Date of Birth.

Step 3: Verify information and click {continue}.

Step 4: Setup password and username – this can be a member's old username and password, if it is available at this time. Click {continue}.
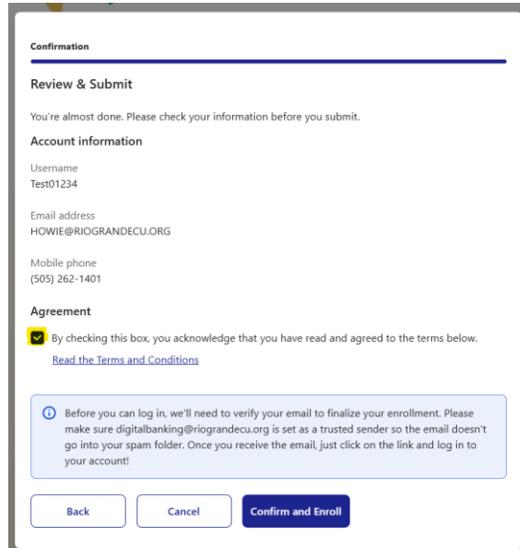

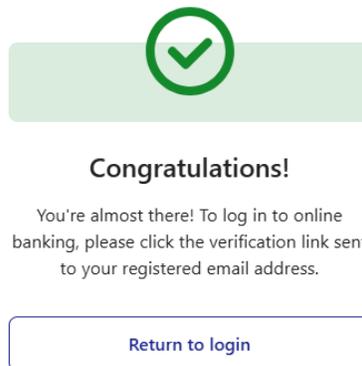**Step 5:** Enable eStatements by toggling feature on or off.
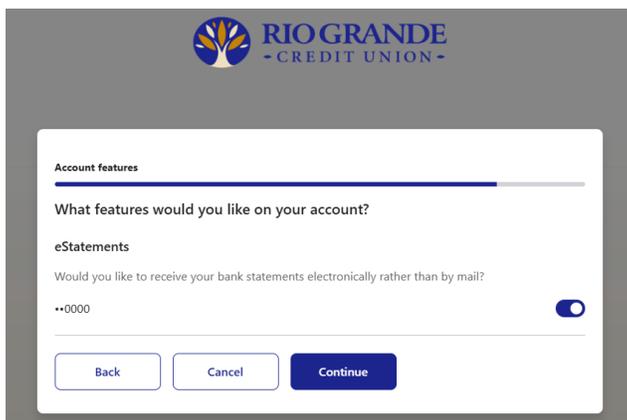
Step 6: Members will confirm their information one more time and review Terms and Conditions. Once done, they will need to click on the agreement box and click confirm and enroll.

Step 7: Registration is now complete. Next, they will receive a verification email, which they will need to open and click the verification link.

Step 7: Members will need to return to login and enter their new username and password.

All done!

You have successfully verified your email address.

Return to login